

6 November 2024

Dear Members & PMSA's licensees,



“Enhancing Professionalism for Property Management Practitioner”
「提升物業管理人的專業性」

26 November 2024 (Tuesday)
2024年11月26日 (星期二)

Chartered Institute of Housing Asian Pacific Branch (CIHAPB) has arranged a webinar with details as below:

特許房屋經理學會亞太分會 (CIHAPB) 安排了網上講座如下:

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| Date & Time 日期及時間 | 26 November 2024 (Tuesday) 18:30 – 20:00 2024年11月26日 (星期二) 18:30 – 20:00 |
| Venue 地點 | Webinar link 講座連結 |
| Title 講題 | Enhancing Professionalism for Property Management Practitioner 提升物業管理人的專業性 |
| Content 講題簡介 | <p>The Property Management Services Authority (PMSA) has developed several “Codes of Conduct” and “Best Practice Guides,” to offer property management practitioners vital standards that improve the overall professionalism of the field. As part of the Property Management Industry Licensing Regime, CIHAPB have invited PMSA to talk about the below to enhance members’ professionalism:</p> <ol style="list-style-type: none">1. Licensing regulations for property management services;2. Promoting professional conduct in property management, including disciplinary offences, complaint mechanisms, disciplinary hearings, conditions imposed on licenses, and the establishment of codes of conduct;3. Enhancing the competence of property management practitioners; and4. Case sharing. <p>All members are encouraged to participate in the webinar to gain a deeper understanding of the regulatory framework.</p> <p>物業管理業監管局 (PMSA) 已制定多項「操守守則」及「良好作業指南」，以為物業管理人提供重要標準，提升行業整體專業水平。作為物業管理行業牌照制度的一部分，CIHAPB 誠邀 PMSA 講解以下事項，以提升物業管理人的專業性：</p> <ol style="list-style-type: none">1. 發牌規管提供物業管理服務；2. 推動物管專業行事持正包括違紀行為，投訴機制，紀律聆訊，施加於牌照的訂明條件，制定操守守則；3. 提高物管專業的能力；4. 個案分享。 <p>所有會員鼓勵參加此次網上講座，以深入了解監管框架。</p> |

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Asian Pacific Branch

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|-----------------|--|
| Speaker 主講嘉賓 | Ms. Diana Pang General Manager (Regulatory) Property Management Services Authority 物業管理業監管局總經理（規管事務）彭慧深女士 Mr. SC Pak Manager (Licensing) Property Management Services Authority 物業管理業監管局經理（牌照）白韶智先生 |
| Programme 流程 | 18:15 Registration 登記 18:30 Start of the Talk 講座開始 19:45 Q&A Session 問與答 20:00 End of the Talk 講座完畢 |
| Language 語言 | Cantonese 廣東話 |
| Fee 費用 | CIH Member – Free of Charge CIH 會員免費參與 PMSA’s Licensee – Free of Charge PMSA 持牌人免費參與 Non-Member --- HK\$50.00 非會員HK\$50 |
| Capacity 名額 | 300 persons (Priority will be given to CIH Members and a proportion of enrolments will be reserved to PMSA’s licensees on a first-come, first-served basis.) 300人 (CIH 會員優先、部分配額將預留給 PMSA 持牌人。報名先到先得。) |
| CPD | For CIH Member, 2 CPD units under “Professional Practice” will be achieved. CIH 會員可獲持續專業發展2單元 (類別: 專業實務) <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>This is an “Official” and “Core” activity related to “Law & Regulations” under the CPD Scheme of the Property Management Services Authority. Holders of Property Management Practitioner Licence may receive a maximum of 1.5 CPD hours by participating in the activity.</p> <p>此活動屬物業管理業監管局「持續專業發展計劃」下「核心」內容範疇內有關法例規管的正式學習活動，物管人牌照持有人可藉參與活動而獲取最多1.5小時的認可持續專業發展時數。</p> </div> </div> |

For enrolment, please sign up by filling out the E-form via the link <https://forms.gle/vjnzcasy62j2MgvMz6> **on or before 20 November 2024.**

報名請於**2024年11月20日或之前**透過連結 <https://forms.gle/vjnzcasy62j2MgvMz6> 填寫電子表格。

For further enquiries, please contact the CIHAPB Secretariat at 2356 8680.

查詢請致電 2356 8680 與特許房屋經理學會亞太分會秘書處聯絡。

Chartered Institute of Housing Asian Pacific Branch
特許房屋經理學會亞太分會

Remarks

1. Both successful and unsuccessful enrolments will be replied by email in-between and after the enrolment deadline. Successful enrolments will be confirmed upon receipt of FULL PAYMENT.

2. Payment Methods for Successful Enrolments

- By Cheque

Please kindly send a crossed cheque made payable to **CIH Asia International Limited** to Chartered Institute of Housing Asian Pacific Branch, Units 2008-2010, Telford House, 16 Wang Hoi Road, Kowloon Bay, Kowloon, Hong Kong on or before the deadline mentioned in the payment detail.

All received cheques of unsuccessful enrolment reservation will be shredded after enrolment deadline.

- By AlipayHK

CIHAPB Secretariat will send the payment detail by email to the applicants who request for AlipayHK payment method. Please kindly follow the instruction to settle the payment, send us the Alipay HK transaction number (支付寶交易號碼) and the screen of successful payment to apb@cih.org.hk for record on or before the deadline shown in the payment detail.

- By PPS

CIHAPB Secretariat will send the payment detail by email to the applicants who request for PPS payment method. Please kindly follow the instruction to settle the payment, send us the PPS payment reference number (繳費靈付款編號) of your successful payment to apb@cih.org.hk for record on or before the deadline shown in the payment detail.

3. You are welcome to contact the Secretariat at 2356 8680 for checking your registration.
4. Official receipt is available upon request.
5. Enrolment reservations are subject to the final decision of the organizer.